



Republic of the Philippines
Bangsamoro Autonomous Region in Muslim Mindanao
OFFICE OF THE CHIEF MINISTER

Bangsamoro Government Center, Governor Gutierrez Avenue, Rosary Heights VII, Cotabato City 9600

MEMORANDUM

Order No. 12798

Series of 2024

TO : ALL OFFICES, SERVICES, DIVISIONS, SPECIAL PROGRAMS, AND ATTACHED AGENCIES UNDER THE OFFICE OF THE CHIEF MINISTER
 Bangsamoro Autonomous Region in Muslim Mindanao

SUBJECT : SUBMISSION OF COMMENTS AND RECOMMENDATION re: OCM STRATEGIC PLAN REFINEMENT WORKSHOP DOCUMENT

DATE : 26 Ramadan 1445 AH | 05 April 2024

1. In line with the Office of the Chief Minister's (OCM) "Strategic Plan Refinement Workshop," which aimed to align OCM's strategic plan and priorities to the BARMM's Enhanced 12 Point Priority Agenda and 2nd Bangsamoro Development Plan, **all offices, services, divisions, special programs, and attached agencies are encouraged to provide comments and recommendation** to the attached draft "OCM Strategic Plan Refinement Workshop Document" on or before **18 April 2024**.

2. To access the e-copy of the aforesaid document, kindly scan the QR code below or copy and paste this link to your browser: <http://tiny.cc/qmfqxz>.



3. For questions and/or other clarifications, please contact the TMS-Planning and Management Division at (064) 442 5463 or email at tmsplanning@bangsamoro.gov.ph.

For compliance.

By Authority of the Chief Minister
AHOD B. EBRAHIM

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OCM STRATEGIC DEVELOPMENT FRAMEWORK





Office of the Chief Minister (OCM)

STRATEGIC PLAN REFINEMENT WORKSHOP DOCUMENT

Grand Summit Hotel, General Santos City

July 18-21, 2023

Prepared by:

Planning and Management Division (PMD)

Technical Management Service (TMS)

Office of the Chief Minister (OCM)

Acknowledgment

The formulation of this strategic plan benefited immensely from the collaborative efforts of different stakeholders.

We express our immense gratitude to the Chief Minister, Honorable **AHOD B. EBRAHIM**, whose continuous supervision and strategic insights have been pivotal in the formulation of this strategic plan.

We also owe a great deal to the offices under the Office of the Chief Minister (OCM), its attached offices and special programs, and to the Technical Working Group (TWG), whose valuable inputs, feedback, and insights during the making made this comprehensive.

We are also indebted to Ma'am Maria Victoria Maglana, who played a crucial role in facilitating the strategic planning process and whose expertise and guidance were invaluable in shaping this plan.

We also commend the indispensable support of Suporta sa Bangsamoro Transition (SUBATRA), whose funding made the development of this strategic plan possible.



Chief Minister envisions over the next 3-5 years

delivered by Cabinet Secretary Mohd Asnin Pendatun

What am I going to do is to share with you what the CM is telling that might be relatable to what we are trying to fix in the conduct of this activity," CABSec Pendatun added.

Slow processing in actual practice. Considering the previous year's struggle (lack of personnel, budget allocation, construction of building), the Chief Minister is focused in terms of efficiency – a lot must be done. **'Words are scarce when words are heavy,'** when CM says something, he really meant it. Typically, he added that it is not a criticism but a challenge. **'Malayo na, pero malayo pa. Marami na tayong nagawa, pero marami pa ang kailangan nating gawin.'**

Ang sakit ng kalingkingan ay ramdam ng buong katawan. Here, CABSEC typifies the beauty of accountability - to inculcate the idea of preventing the possible risks that one action might transpire. What could have we done as an office to help prevent the possible risks? To continually ask ourselves on what else we can contribute - **Problem solving oriented rather than account finding.**

Commitment to deliver a quality service in the Region: Inclusive, and attuned to the needs of the Bangsamoro Constituents. Here, CabSec Pendatun special mentions the implementation of the Special Programs: **"We are called special for a reason. We represent the face of the Chief Minister at the grassroots of the Region."** He then inclined the Special Programs to play a huge part, that is, to observe and practice the spirit of excellence, honor, and integrity.

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CHAPTER I: INTRODUCTION

Highlights and Significance of OCM's Performance

Policy Formulation and Development Program

The Office of the Chief Minister (OCM) has significantly shaped the governance landscape of the Bangsamoro Autonomous Region in Muslim Mindanao (BARMM). From policy formulation and development to financial and procurement management, and from promoting moral governance to addressing the fundamental needs of Bangsamoro communities, its accomplishments encompass a vast array of fields.

It emphasizes the Office of the Chief Minister's (OCM) contributions to the government agenda, transition plan, Bangsamoro Administrative Act 13, transition period extension, six special programs, and IGRB institutionalization. Cabinet meetings, committees, CSO and Council of Leader consultations, TABANG Convergence service caravans, and the NAPOLCOM Special Qualifying Eligibility Examination are among the initiatives. These efforts have helped to cultivate an environment of inclusivity, respect, and trust, ensuring that the Bangsamoro government is responsive to the needs of its constituents.

During the extension period, there were concerns about potential reappointments that could have had political implications. However, OCM swiftly addressed these concerns through effective lobbying and maximizing linkages, which helped alleviate any tensions. OCM's commitment to its core principles of honor, integrity, and responsiveness has shaped its inclusive and collaborative approach to governance.

The success of OCM has been attributed to effective leadership, a results-oriented culture, and a strong emphasis on collaboration. The performance of the system has been influenced by external factors, including the support of civil society organizations and development partners. In the face of challenges like data security issues and resistance to change, OCM continues to stay dedicated to the strategic plan. The organization is committed to achieving governance excellence, efficiency, responsiveness, and sustainability. However, there is still work to be done and several objectives to be met. The mantra "*Malayo pa, Pero malayo na*" exemplifies the path's progress: "*Malayo pa, Pero malayo na.*" *Marami pa, Pero marami na*" (We have come a long way, but we still have a long way to go and much remains to be done).

Finance and Procurement Management Services

The Finance and Procurement Management Services play a crucial role in ensuring transparency and accountability in the efficient use of government resources while adhering to budgetary, accounting, and auditing rules. It has achieved several key accomplishments, including defending budget proposals, controlling budget execution, maintaining financial records, submitting financial statements, and responding to audit observations. It integrates internal controls, emphasizes financial reporting, and promotes transparency and accountability through online financial reports.

Its success attributes include strong leadership, a results-oriented approach, a collaborative culture, and a commitment to continuous improvement. External factors such as funding availability and support from key stakeholders have also contributed to its success. However, there are risks, including data security breaches, inaccurate financial reporting, and inefficient financial processes. It responds to these risks through security measures, financial controls, process improvements, and enhanced transparency.

General Administration Management and Supervision

The highlights include foundational policies, capacity building, health and wellness, enhanced procedures, and awards. These initiatives led to the establishment of various committees and mechanisms like the HR committee, Regional Project Monitoring and Evaluation Committee (RPMEC), Property Disposal Committee, Quality Management System (QMS), Strategic Performance Management System (SPMS), Recruitment, Selection, and Placement (RSP), Learning and Development, and Bangsamoro Food and Security Committee, among others.

The organization faced risks such as communication gaps, understaffing, and delayed payments, which were addressed through improved coordination, hiring additional personnel, and open discussions. External factors and attributes contributing to their performance include support from top management, inspiration from Moro Islamic Liberation Front (MILF) leadership, and assistance from development partners like Suporta sa Bangsamoro Transition (SUBATRA), the Japan International Cooperation Agency (JICA), the Asian Foundation, and the national government.

Planning, Research Development and Data Management Services

Key highlights include guiding budget planning, implementing performance management systems, aligning projects with organizational goals, monitoring office performance, developing ICT systems, conducting surveys, and participating in committee meetings. The following are the policies and guidelines crafted and implemented:

- Guidelines for the Submission of Monthly, Quarterly, Semi-Annual, and Annual Accomplishment Reports
- Office of the Chief Minister Strategic Performance Management System
- Guidelines on OCM Plans and Budget Preparation for FY 2024
- Amendment to the Revised Guidelines on the Preparation and Finalization of Work and Financial Plans (WFP)
- Performance Evaluation Guidelines for SPMS Implementation
- OCM's Revised Strategic Performance Management System Internal Guidelines
- Guidelines for the Submission of a Post-Activity Report

The core values highlighted are respect, trust, honor, inclusivity, and responsiveness. Several initiatives, policies, and guidelines have been introduced to achieve organizational goals.

Response Initiatives for the Basic Needs of Bangsamoro Communities

Project TABANG is a humanitarian initiative created to improve the situation of Bangsamoro communities, demonstrating the Bangsamoro government's commitment to assisting grassroots populations and bringing the government closer to the people. The project has three components: humanitarian and social services, livelihood services, and health ancillary services. The core value emphasized is responsiveness, aligning with the concept of "response initiative."

A key risk is reaching far-flung areas to assist underserved communities, which is mitigated through coordination with local government units (LGUs) and barangay local government units (BLGUs).

Access to Housing and Livelihood Programs for the Bangsamoro

Project KAPYANAN or Kapayapaan sa Pamayanan focuses on democratizing access to housing and improving programs, plans, design, and allocation. The project aims to construct 18,265 houses in various areas, spreading housing services to the poorest of the poor in Bangsamoro. There is a notable difference in the allocation and design of services between the past and present governments.

Attributes and external factors involve a genuine concern for marginalized communities and a commitment to continuing the program despite challenges. Responses to risks include dialogue with stakeholders and the profiling and validation of beneficiaries

Provision of Health Services Assistance

Ayudang Medikal para sa Bangsamorong Nangangailangan (AMBAG) has achieved notable milestones, including the creation of a Medical Assistance Program-Ambag that now 48 partner hospitals within BARMM including 12 hospitals outside the region. The program continually improves its guidelines to better serve those in need of medical assistance.

Key initiatives involve regular consultative meetings with both internal and external stakeholders, monthly visits and dialogues with partner hospitals, consultative meetings with Bangsamoro communities to assess their needs and engage additional partner hospitals, and ongoing monitoring and evaluation.

The implementation insights and challenges highlight AMBAG's progress in terms of geographical reach and the need to continue reaching more communities in the future.

Establishment and Development of Bangsamoro Communities

The SLMG (Support to Local Moral Governance) program is aimed at delivering basic socio-economic development and infrastructure in the BARMM. Key highlights include its role in socio-economic development, various infrastructure activities, and partnerships with stakeholders for skill development. Attributes and external factors contributing to the

program's success include strong leadership, institutional capacity, adequate funding, and socio-cultural sensitivity.

Risks such as security risks, infrastructure deficits, socio-political dynamics, and natural disasters have been encountered. The program is aligned with the OCM's strategic plan, demonstrating adaptability and flexibility in its implementation.

Rehabilitation and recovery of Marawi City IDPs

The Marawi Rehabilitation Program (MRP) has implemented 39 approved projects, with 20,000 beneficiaries profiled for assistance. Over 8,000 IDP beneficiaries of the Marawi siege have received aid, and the program ensures adherence to OCM guidelines.

MRP initiatives address evolving IDP needs, covering shelter assistance, livelihood and financial aid, WASH, education, health, and food security. Core values such as integrity, excellence, inclusivity, respect, justice, trust, and responsiveness are upheld. External factors include the BARMM's support for national and local government rehabilitation efforts in Marawi City, which benefit IDPs.

Implementation insights highlight the need for regular consultations with IDPs due to evolving needs, emphasizing the program's specificity in addressing IDP requirements while adapting to changing circumstances.

Strengthening BARMM Linkages and Networks through Information Services

The Bangsamoro Information Office (BIO) serves as the central hub for information and communication within the Bangsamoro government. Initiatives from 2021 to mid-2023 encompass various communication programs such as the Merdeka monthly publication, Usapang Bangsamoro press conferences, innovative social media posts, partnerships with CSOs and the Presidential Communications Office (PCO), and the establishment of the Bangsamoro League of Information Officers (BLIO). Development partners like SUBATRA and the Asia Foundation have supported these initiatives. Core values in BIO's daily work include integrity, trust, responsiveness, inclusivity, and excellence. BIO receives support from TMS and FMS for target setting and resource management, and the top management fully supports its initiatives.

Implementation insights include the importance of DAPAT meetings for addressing office concerns and the need for more consultation programs like Mushawara.

Promulgation of Religious Edicts

The Bangsamoro Darul Ifta (BDI) has played a significant role in promulgating 34 religious guidelines (FATAWA), providing 52 khutbah, and determining the start and end of Ramadan

fasting. Initiatives include translating moral governance guidelines and conducting regional conferences for interfaith and intra-faith dialogues through the Summit Ulama Conference.

The main risk encountered is the non-availability of a budget for the second half of the year. BDI needs timely support for activities and funds, such as printing the Hijri Calendar. BDI suggests formulating a bill to supervise all mosques in the BARMM region and allow imams to provide khutbah.

Promotional and investment services

The Bangsamoro Board of Investment (BBOI) has achieved significant investment milestones, including generating substantial investments and job opportunities. The office had exceeded its annual targets, demonstrating a strong performance. The following are approved investments as of May 31, 2023:

- In 2021, a total of 2.7 billion in investment and 2,287 jobs were generated.
- In 2022, a total of 1.1 billion in investment and 933 jobs were generated.
- In 2023, a total of 2.7 billion in investment and 1,858 jobs were generated.

BBOI's initiatives include conducting roadshows to raise investor awareness about the CREATE Act and SIPP, investment mapping, strengthening coordination with LGUs and stakeholders, providing business coaching and business matching services, and actively participating in local and international business forums and conferences.

The OCM prioritizes fast-tracking projects outlined in the Strategic Plan, emphasizing the institutionalization of investment revenue generation mechanisms and programs. Their investment tagline is "Invest in BARMM; make it happen in BARMM."

Harmonization of the Bangsamoro Agenda on Information and Communications Technology

The Bangsamoro Information and Communication Technology Office (BICTO) has achieved several highlights and significances, including the formulation of the Bangsamoro E-Government Master Plan and the ICT Road Map. These documents serve as blueprints for a harmonized government information system.

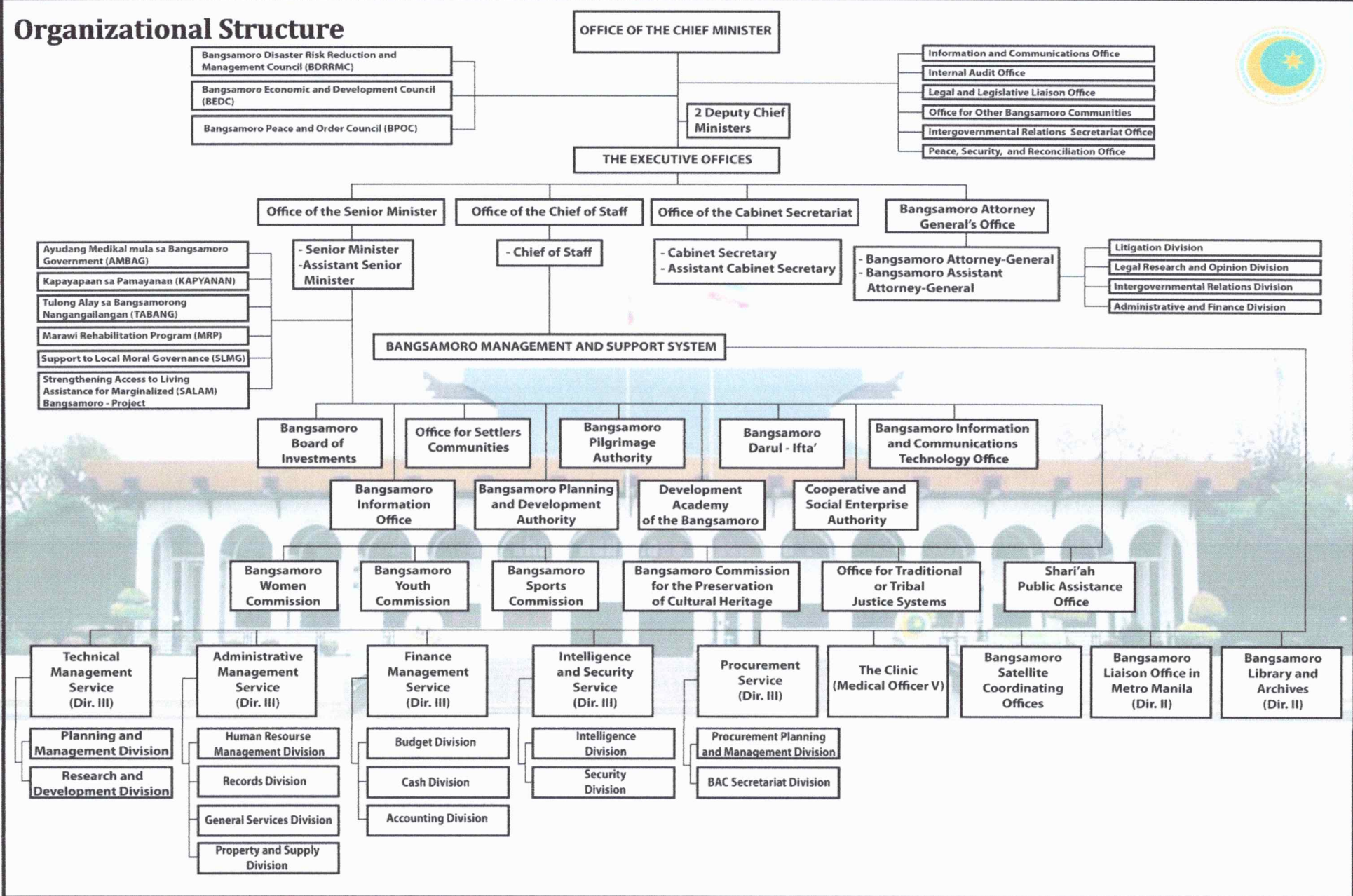
Initiatives undertaken by BICTO include benchmarking with the DICT central office and private data centers, coordination meetings with the DICT regional office, stakeholder consultations, digital literacy training, ICT technical assistance, and hosting events like the Bangsamoro ICT Summit. Insights for implementation include integrating the strategic plan into the work and financial plans and emphasizing the importance of ICT needs assessment to fully implement this major final output.

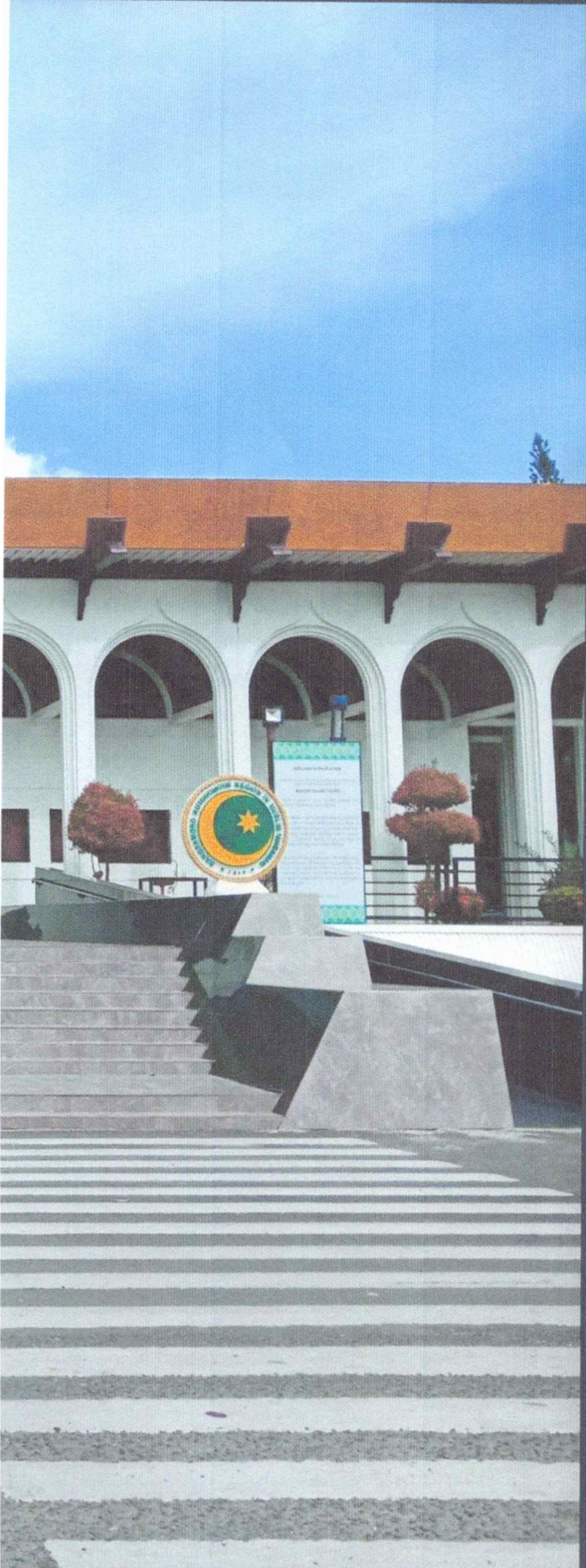
Ensuring the Welfare of Settler Communities in the Bangsamoro

The Office for Settler Communities (OSC) has achieved significant milestones, including operationalization, direction setting, program and plan development, draft manual of operations formulation, policy advice submission, and staff development.

Initiatives undertaken by OSC include community-based empowerment and capacity-building activities, as well as cooperation and partnerships forged with various stakeholders. External factors like stakeholder support, strong institutional backing (e.g., churches), and partnerships are crucial for OSC's work. Risks to stereotyped perceptions of the Bangsamoro are addressed through engagement, dialogue, and inclusivity.

Organizational Structure





Our Vision

The Office of the Chief Minister shall be the premier institution embodying the principle of Moral Governance in realizing the Bangsamoro struggle and attaining the peoples' aspirations

Our Mission

The OCM leads the formulation and execution of a platform of government, strategic policies, and quality services for the Bangsamoro constituents.

Organizational Values

Integrity | Excellence | Inclusivity
Responsiveness | Respect Justice |
Trust | Honor

CHAPTER III: ENVIRONMENTAL ANALYSIS

SWOT Analysis

| STRENGTHS | |
|----------------------|---|
| S.1 | Administrative decentralization improved decision-making, increased efficiency, and enhanced responsiveness to the needs of stakeholders. |
| S.2 | Established a strong working relationship with the national government ensures full support for the Bangsamoro Government. |
| S.3 | Consultative and collective decision-making processes leading to the formulation of strategic policies and the delivery of responsive and inclusive quality service |
| S.4 | There is a committed body to assist the CM in decision-making as to who will be appointed. |
| S.5 | Equal employment opportunity through the Job Portal |
| S.6 | Databases are available to serve as M&E tools to ensure training opportunities are equally distributed; databases equally serve as the basis for L&D decision-making; budget utilization on training is also monitored. |
| S.7 | Established key priority mechanisms as the foundation for efficient execution of policies and delivery of quality service. |
| S.8 | The CM himself has the power to influence and direct. |
| S.9 | People-responsive and need-focused PPAs are being implemented through the special programs. |
| S.10 | Availability of document and information management that stores and maintains records that are readily accessible |
| S.11 | Underlining Moral Governance as a strategy and core values in the implementation of PAPs resulted in gaining support from Bangsamoro leaders and constituents. |
| WEAKNESSES | |
| W.1 | Lack of operationalization of spaces for external stakeholders' participation in the decision-making process results in low ownership and local support. |
| W.2 | Understaffed or insufficient numbers of accountable personnel resulted in delays in processes and poor service. |
| W.3 | Increasing attrition rates (plantilla and COSP) |
| W.4 | Concern on the transfer of skills: high attrition rate; trained staff leaves as well as their new knowledge and skills. There is a need to train again. |
| W.5 | Some offices are not clearly defined in BAA 13, resulting in confusion in functions and uncertainties in decision-making and actions to take. |
| W.6 | Inadequacy of facilities, equipment, and technological advancements, which results in inefficient and ineffective processing of transactions. |
| W.7 | Lack of baseline data in program planning |
| W.8 | Moral Governance is susceptible to several interpretations. |
| W.9 | Resistance to change resulted in delays in the full implementation of PAP policies and official processes. |
| OPPORTUNITIES | |
| O.1 | Support and commitment from traditional leaders, MRLs, and the church promote and protect social cohesion. |
| O.2 | Support from the national government and international communities can contribute to the success of the peace process. |
| O.3 | The high potential for trade and investment promotion addresses |

| | |
|----------------|---|
| | unemployment and offers income generation. |
| 0.4 | Promotion of trade and investment for the halal industry and local products, thus increasing the revenue and increasing the investor's confidence. |
| 0.5 | The continuous advancement of technology can be used to digitalize service delivery, making it more responsive and efficient. |
| 0.6 | A strengthened Islamic banking and financing system results in the operationalization of BOL and will institutionalize (Shari'ah) Islamic Financing in BARMM. |
| 0.7 | OCM can lead and facilitate peacebuilding efforts in the region to enhance regional stability, improve quality of life, and increase cooperation among diverse communities. |
| THREATS | |
| T.1 | Divided regional and local political leaders and groups hamper the implementation of OCM PAPs. |
| T.2 | The end of the transition period and probable change of leadership may introduce new sets of goals and objectives, departing from the current plan. |
| T.3 | Low coordination between the Bangsamoro government and LGUs resulted in gaps in key priorities, slow program implementation, and disruptions that affected sustaining the dividends of peace or the gains of the peace process. |
| T.4 | The BARMM region may face ongoing security challenges such as armed conflicts, insurgencies, or terrorism which have potential risks to the safety of personnel, disruption of peacebuilding programs, and difficulties in implementing cultural and development initiatives. |
| T.5 | Non-anticipation of any health-related risks or pandemics due to a lack of policies or mechanisms that will affect government operations and society in general |
| T.6 | Non-operationalization of DRR-CCA |

Stakeholder Analysis

| More power/influence; More aligned with OCM mandate/mission | Less power/influence; More aligned with OCM mandate/mission | More power/influence; Less aligned with OCM mandate/mission | Less power/influence; Less aligned with OCM mandate/mission |
|---|--|--|--|
| <ol style="list-style-type: none"> 1. Office of the President 2. IGRB 3. BDRRMC 4. MILF 5. MNLF 6. BTA 7. BEDC Committees 8. Council of Leaders 9. UN Agencies 10. Ministries 11. Religious Leaders 12. Mindanao Peace Weaver | <ol style="list-style-type: none"> 1. DAP 2. JICA 3. Research Institute 4. Academe 5. AIM 6. Development Partners 7. Neighboring provinces 8. OCM Offices, Special Programs PMO and Attached Offices 9. SPMRT 10. GFPS | <ol style="list-style-type: none"> 1. Media 2. BRDC 3. RPMEC 4. Senate 5. Congress 6. OPAPRU 7. COMELEC 8. PNP 9. AFP | <ol style="list-style-type: none"> 1. Provincial Governments 2. Barangay Governments 3. Municipal Governments 4. LENTE 5. SDF-TWG 6. RSCOM 7. BIFF 8. NPA 9. ISIS 10. Dawla Islamiya |

CHAPTER IV: STRATEGIC GOALS, OBJECTIVES AND INTERVENTIONS

Strategic Goals and Key Result Areas (KRAs)

OCM Goals

1

Institutionalize rational systems, processes, and structures and foster Moral Governance and a culture of excellence towards an efficient and effective bureaucracy in the Bangsamoro

2

Ensure effective and enabling policy formulation and execution in support of informed decision-making and proactive oversight in the Bangsamoro government

3

Commit to deliver quality services that are inclusive and attuned to the needs of the Bangsamoro constituents

4

Improve transparency and accountability in government operations and strengthen stakeholder engagement and participation

OCM GOALS & KRAS

Key Result Areas



Institutional Development in the Bangsamoro



BARMM Policy Development and Executive Oversight



Service Delivery for Bangsamoro Constituents



Transparency, Accountability, Participation, and Engagement in the BARMM

Strategies

Goal 1: Institutionalize rational systems, processes, and structures and foster Moral Governance and a culture of excellence towards an efficient and effective bureaucracy in the Bangsamoro.

- *Implementing retention strategies, standard compensation, and learning and development programs to address attrition rates and maximize the return on investment in capacity building.*
- *Developing a robust succession plan to mitigate the risk of changes in leadership at the end of the transition period, ensuring continuity in goals and objectives.*
- *Implementing change management strategies to overcome resistance, ensuring smooth implementation of standardized systems and processes.*
- *Leveraging the available database for monitoring, evaluation, and data analytics to inform policy decisions, track programs, and ensure resources are allocated efficiently*
- *Integrating risk management and pandemic preparedness measures into government operations and planning, ensuring the continuity of essential services and government functions*
- *Capitalizing on the continuous advancement of technology to establish a secure inter-agency Knowledge Management System, minimizes the threat of cyber threats.*

Goal 2: Ensure effective and enabling policy formulation and execution in support of informed decision-making and proactive oversight in the Bangsamoro government.

- *Strengthening consultative and collective decision-making processes to ensure strategic formulation aligns with the needs of diverse stakeholders.*
- *Leveraging the existing partnerships and commitment from traditional leaders, MRLs, and the church to foster stakeholder engagement and ensure policy guidelines reflect diverse perspectives.*

- *Developing and implementing security measures to address ongoing security challenges, safeguard personnel, and protect peacebuilding programs, allowing for the smooth implementation of cultural and development initiatives.*

Goal 3: Commit to deliver quality services that are inclusive and attuned to the needs of the Bangsamoro constituents.

- *Initiating comprehensive baseline data collection processes to inform the operational planning and efficient implementation of social protection programs*
- *Promoting trade and investment in the halal industry and local products to generate income and support socio-economic development, aligning with the goal of improving livelihoods for Bangsamoro constituents.*
- *Improving coordination with Local Government Units (LGUs) to minimize gaps in key priorities, expedite program implementation, and prevent disruptions, enhancing the effectiveness of socio-economic development initiatives.*
- *Establishing policies and mechanisms to anticipate and address health-related risks or pandemics*
- *Maximizing the utilization of people-responsive and need-focused PPAs to enhance the convergence and effectiveness of social protection programs*

Goal 4: Improve transparency and accountability in government operations and strengthen stakeholder engagement and participation.

- *Communicating the principles of Moral Governance clearly, aligning them with stakeholder values, and addressing potential misinterpretations, thereby fostering transparent governance.*
- *Enhancing engagement with stakeholders, including regional and local leaders, to cultivate collaboration, transparency, and accountability in government operations.*
- *Allocating resources for facilities and technological advancements to improve the efficiency and effectiveness of*

transaction processing, aligning with the digital transformation goals in BARMM.

- *Fostering adaptive leadership to ensure that the organization can navigate potential changes in regional leadership in an evolving regional context, contributing to transparent and effective governance.*

Strategic Objectives

| Strategic Goals | Strategic Objectives |
|--|---|
| <p>Goal 1: Institutionalize rational systems, processes, and structures and foster Moral Governance and a culture of excellence towards an efficient and effective bureaucracy in the Bangsamoro.</p> | <p>Objective 1.1: To continuously improve standardized systems and processes for government services</p> <p>Objective 1.2: To strengthen the human resource management and development systems and intensify the capacity of the personnel to efficiently implement programs, projects, and activities and address challenges.</p> <p>Objective 1.3: To establish inter-agency Knowledge Management System (KMS) multi-purpose services with centralized digital infrastructure that is secure from any form of cyber and physical threats.</p> |
| <p>Goal 2: Ensure effective and enabling policy formulation and execution in support of informed decision-making and proactive oversight in the Bangsamoro government.</p> | <p>Objective 2.1: To strengthen the strategic formulation and execution of government policies and plans that support the development of enabling institutions</p> <p>Objective 2.2: To strengthen the established guidelines and policies of OCM to ensure stakeholders' participation and visibility of programs and projects</p> |
| <p>Goal 3: Commit to deliver quality services that are inclusive and attuned to the needs of the Bangsamoro constituents.</p> | <p>Objective 3.1: To strengthen convergence in ensuring effective and efficient implementation of social protection programs of the OCM</p> <p>Objective 3.2: To improve socio-economic development and livelihood support to Bangsamoro constituents, including communities outside Bangsamoro territory.</p> <p>Objective 3.3: To ensure effective implementation of Marawi Rehabilitation, and Transitional Justice and Reconciliation.</p> |

| | |
|---|--|
| <p>Goal 4: Improve transparency and accountability in government operations and strengthen stakeholder engagement and participation.</p> | <p>Objective 4.1: To foster transparent governance through robust accountability systems and inclusive stakeholder engagement.</p> <p>Objective 4.2: To upgrade the facilities, equipment, and technology in response to digital transformation in BARMM</p> |
|---|--|

Strategic Interventions/Initiatives

| Strategic Goals and Objectives | Strategic Interventions/Initiatives |
|---|--|
| <p>Goal 1: Institutionalize rational systems, processes, and structures and foster Moral Governance and a culture of excellence towards an efficient and effective bureaucracy in the Bangsamoro</p> | |
| <p>1.1: To continuously improve standardized systems and process on government services</p> | <p>Implementation of a systematic review mechanism, and standardization</p> |
| <p>1.2: To strengthen the human resource management and development systems and intensify the capacity of the personnel to efficiently implement programs, projects, and activities and address challenges.</p> | <p>Training, Development, and Performance Appraisal</p> |
| <p>1.3: To establish inter-agency Knowledge Management System (KMS) multi-purpose services with centralized digital infrastructure that is secure from any form of cyber and physical threats.</p> | <p>Development of a comprehensive KMS and cybersecurity measures</p> |
| <p>Goal 2: Ensure effective and enabling policy formulation and execution in support of informed decision-making and proactive oversight in the Bangsamoro government</p> | |
| <p>2.1: To strengthen strategic formulation and execution of government policies and plans that support the development of enabling institutions</p> | <p>Policy formulation and development Promulgation of religious edicts Ensuring the welfare of settler communities in the Bangsamoro</p> |

| | |
|---|--|
| | Promotional and investment services |
| 2.2: To strengthen the established guidelines and policies of OCM to ensure stakeholders' participation and visibility of programs and projects | Policy formulation and development Public awareness and information services |
| Goal 3: Commit to deliver quality services that are inclusive and attuned to the needs of the Bangsamoro constituents through the implementation of the OCM Special Programs | |
| 3.1: To strengthen convergence in ensuring effective and efficient implementation of social protection programs of OCM | Infrastructure development and humanitarian assistance to the Bangsamoro communities Health services assistance |
| 3.2: To improve socio-economic development and livelihood support to Bangsamoro constituents including communities outside Bangsamoro territory | Housing and livelihood programs for the Bangsamoro |
| 3.3: To ensure effective implementation of Marawi Rehabilitation, and Transitional Justice and Reconciliation. | Rehabilitation and recovery of Marawi City IDPs |
| Goal 4: Improve transparency and accountability in government operations and strengthen stakeholder engagement and participation | |
| 4.1: To foster transparent governance through robust accountability systems and inclusive stakeholder engagement | Public awareness and information services |
| 4.2: To upgrade the facilities, equipment, and technology in response to digital transformation in BARMM | Harmonization of information and communications technology |

CHAPTER V: IMPLEMENTATION PLAN

| Strategic Goals, Objectives, and Initiatives | Activities | Responsible Party | Target Year | | |
|--|--|-------------------|-------------|------|------|
| | | | 2023 | 2024 | 2025 |
| Goal 1: Institutionalize rational systems, processes, and structures and foster Moral Governance and a culture of excellence towards an efficient and effective bureaucracy in the Bangsamoro | | | | | |
| Strategic Objective: 1.1: To continuously improve standardized systems and process on government services | | | | | |
| Implementation of a systematic review mechanism, and standardization | Streamline and institutionalize systems and processes in achieving excellent and client-responsive services | AMS | | X | X |
| | Facilitate ISO 9001:2015 certification of OCM | AMS | | | X |
| | Establish systems on planning, monitoring & evaluation | TMS | | X | X |
| | Establish systems on research and policy development | TMS | | X | X |
| | Conduct research studies and recommend for policy formulation | TMS | X | X | X |
| | Formulate plans and strategies for the effective PMD implementation and monitoring of CM programs, projects and activities | | X | X | X |
| | Execute internal audits on the operations of offices under OCM including the Chief Minister's special programs | IAO | X | X | X |

| | | | | |
|--|-----|---|---|---|
| Provide supply and property management services | PSD | X | X | X |
| Provide housekeeping, ground and building maintenance and other general services | GSD | X | X | X |
| Gather and analyze intelligence reports | ISS | X | X | X |
| Implementation of approved security plans to ensure protection of lives, properties and facilities of the Bangsamoro Government Center | ISS | X | X | X |
| Formulate Security Policy for the Bangsamoro Government Center | ISS | | X | |
| Supervise the effective financial management services in the Office of the Chief Minister | FMS | X | X | X |
| Provide services relative to budget cycle and control including priorities governing effective management of public expenditures | BD | X | X | X |
| Conduct benchmarking of financial digitalization | FMS | X | | |
| Formulate financial system digitalization | FMS | | X | X |
| Conduct Annual Procurement Forum | PS | | X | X |
| Provide accounting services including maintenance of accurate accounting system reflective of the actual financial conditions of the OCM | AC | X | X | X |
| Provide effective cashiering services to the OCM and its attached offices | CD | X | X | X |
| Implement procurement activities and processes based on APP | PS | X | X | X |

| | | | | |
|--|----------|---|---|---|
| Provide ICT-related systems and services as instrument to ensure efficient performance of operations and to promote visibility of CM programs and services | ICO | X | X | X |
| Provide liaison services to the international offices or embassies and national offices/agencies on matters related to the BARMM government | BLOMM | X | X | X |
| Facilitate the OCM consolidated operation manual | AMS | | X | X |
| Implementation of Citizen's charter | AMS | | X | X |
| Institutionalize the OSHH Policy | AMS | | X | X |
| Establish Personnel Records Management System | HRMD | | X | X |
| Establish OCM Property and Supplies Management System | PSD | | X | X |
| Install and deploy SPMS database systems | HRMD/PMD | | X | X |
| Operationalize EDMS | AMS | | X | X |
| Prepare and distribute dual calendars | BDI | X | X | X |

Strategic Objective: 1.2: To strengthen the human resource management and development systems and intensify the capacity of the personnel to efficiently implement programs, projects, and activities and address challenges.

| | | | | | |
|--|--|----------|---|---|---|
| Training, Development, and Performance Appraisal | Implement an approved human resource management and development programs | HRMD | X | X | X |
| | Formulate and implement the OCM PRAISE | HRMD | X | X | X |
| | Update the data in OCM IGHRIS | HRMD | X | X | X |
| | Conduct L&D trainings for OCM personnel | TMS/HRMD | X | X | X |
| | Implement the OCM SPMS policy | PMD/HRMD | X | X | X |
| | Formulate guidelines on Study Leave | HRMD | | X | X |

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|---|-----------------|---|---|---|
| Formulate and endorse the Committee on Decorum and Investigation (CODI) on Sexual Harassment Cases in the OCM composition | HRMD | | X | X |
| Operationalize the Grievance Machinery Committee | HRMD/OCOS | X | X | X |
| Institutionalize rewards and incentives guidelines | HRMD/AMS | | X | X |
| Implement the Biggest Loser Program | HRMD/The Clinic | X | X | X |
| Operationalize an integrated system | TMS | | | X |
| Provide healthcare services to the OCM employees | The Clinic | X | X | X |
| Coordinate concerned offices on Foreign Scholarship Programs | BLOMM | X | X | X |
| Capacitate Bangsamoro ICT users and IT Professionals | BICTO | X | X | X |

Strategic Objective: 1.3.: To establish inter-agency Knowledge Management System (KMS) multi-purpose services with centralized digital infrastructure that is secure from any form of cyber and physical threats.

| | | | | | |
|---|---|-----------|---|---|---|
| Development of a comprehensive KMS and cybersecurity measures | Maintain the effective and centralized management of records of the Office of the Chief Minister | RD | X | X | X |
| | Develop and manage a system to assess the performance of offices under the Office of the Chief Minister | PMD | | | X |
| | Consolidate and archive manuals, plans, reports, and best practices. | PMD | X | X | X |
| | Manage knowledge assets through proper security measures | ICO/BICTO | | X | X |

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|---|-----|---|---|---|
| Provide library services for the BARMM constituents | BLA | X | X | X |
| Attend and facilitate coordination meetings with Developmental Partners | TMS | X | X | X |
| Procure and install anti-virus | ICO | X | X | X |

| Strategic Goals, Objectives, and Initiatives | Activities | Responsible Party | Calendar Year | | |
|---|--|-------------------|---------------|------|------|
| | | | 2023 | 2024 | 2025 |
| Goal 2: Ensure effective and enabling policy formulation and execution in support of informed decision-making and proactive oversight in the Bangsamoro government | | | | | |
| Strategic Objective: 2.1: To strengthen strategic formulation and execution of government policies and plans that support the development of enabling institutions | | | | | |
| Policy formulation and development | Formulate and execute policies through issuances based on the OCM mandates, vision, mission, goals and strategic interventions | OSM | X | X | X |
| | Endorse cabinet bills to the parliament and legislative agenda proposed for review and deliberation | OCS | X | X | X |
| | Manage and supervise the requests for messages, speeches and video messages of CM managed and supervised | OCOS | X | X | X |
| | Provision of OCM legal services | LLLO | X | X | X |
| | Facilitate the coordination with National Government on intergovernmental relations mechanisms for effective implementation of | IGRSO | X | X | X |

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|--|---|------|---|---|---|
| | pertinent BOL provisions and/or related issuances | | | | |
| | Facilitation of ceasefire of local disputes in promoting peace and stability in the region | PSRO | X | X | X |
| | Supervision in the implementation of the required 5% GAD Fund | GFPS | X | X | X |
| | Promulgate and issue fatwa (Religious Edicts) and religious legal opinion | BDI | X | X | X |
| | Provide Islamic rulings | BDI | X | X | X |
| | Facilitate the Lunar Month Determination | BDI | X | X | X |
| | Facilitate the production and distribution of Bangsamoro Dual Calendar | BDI | X | X | X |
| | Facilitate application for registration of enterprises in BARMM | BBOI | X | X | X |
| | Facilitate the enterprises for tax incentives in accordance with the provisions of the Bangsamoro Organic Law | BBOI | X | X | X |
| | Facilitate the promotion and aftercare services to registered enterprises | BBOI | X | X | X |
| | Facilitate the registration, monitoring and evaluation of investments to registered enterprises | BBOI | X | X | X |
| | Coordinate leaders and community members from settler communities | OSC | X | X | X |
| | Formulate policies on the welfare of settler communities in BARMM | OSC | X | X | X |
| | Formulate policy briefings to OCM | OSC | X | X | X |

Strategic Objective: 2.2: To strengthen the established guidelines and policies of OCM to ensure stakeholders' participation and visibility of programs and projects

| | | | | | |
|------------------------------------|---|------|---|---|---|
| Policy formulation and development | Manage protocols, engagements, and special concerns of the Chief Minister | OCOS | X | X | X |
| | Issuance of memo to concerned MOAs upon receipt of complaints thru 8888 | OCS | X | X | X |
| | Operationalization of CM-ACTS | OCS | X | X | X |
| | Provision of advisory and consultative services to the Chief Minister in ensuring representation of BARMM sub-regions | ODCM | X | X | X |
| | Facilitation of legislative agenda of the Cabinet approved as Cabinet Bills | OCS | | X | X |
| | Conduct coordination and consultation activity with the stakeholders | OSM | X | X | X |
| | Conduct convergence meeting with the implementing MOAs | OSM | X | X | X |
| | Recommend policies and strategic programs to the OCM | OSM | X | X | X |
| | Facilitate and implement programs for promoting the welfare of the Bangsamoro communities outside the BARMM region | OOBC | X | X | X |
| | Conduct coordination meetings with LCEs, appropriate Line Agencies and stakeholders | OOBC | X | X | X |
| | Promote and conduct interfaith or intra-faith dialogues for peace | BDI | X | X | X |
| | Conduct Ulama conference | BDI | X | X | X |

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|---|---|------|---|---|---|
| Public awareness and information services | Conduct of IEC campaigns and consultative meetings with the LGUs in Mainland and Island Provinces | ODCM | X | X | X |
| | Conduct of consultation with the different sectors in Mainland and Island provinces | ODCM | X | X | X |
| | Conduct community orientation and awareness activities on OCM Programs | ODCM | X | X | X |
| | Provide webhosting services to ministries/offices | ICO | X | X | X |
| | Post and dispatch press releases on BARMM agencies' activities to the media | BIO | X | X | X |
| | Maintain and air episodes of the BARMM radio program | BIO | X | X | X |
| | Coordinate and promote press conferences and media exposures for public awareness | BIO | X | X | X |
| | Facilitate live Streaming and Muhadara activities | BDI | X | X | X |
| | Conduct roadshow about MG and BDP in universities | BIO | | X | X |
| | Formulate simplified IECs on Moral Governance/BDP | BIO | | X | X |
| | Explore Podcasts/TED talk versions | BIO | | X | X |
| | Conduct public viewing of documentary on transition period milestones | BIO | | X | X |
| | Produce and distribute investment promotion materials | BBOI | X | X | X |
| | Involve media practitioners and individuals in OSC advocacy promotion of settler communities | OSC | X | X | X |

| | Engage individuals from settler communities in activities related to Bangsamoro peace process | OSC | X | X | X |
|--|---|-------------------|---------------|------|------|
| | Conduct inter - agency and multi-stakeholders coordination and fora in Cotabato City, Provinces of Maguindanao del Sur, Maguindanao del Norte, Lanao del Sur, and SGA | OSC | X | X | X |
| | Involve leaders from settler communities in intra and inter-cultural dialogue and conversations | OSC | X | X | X |
| Strategic Goals, Objectives, and Initiatives | Activities | Responsible Party | Calendar Year | | |
| | | | 2023 | 2024 | 2025 |
| Goal 3: Commit to deliver quality services that are inclusive and attuned to the needs of the Bangsamoro constituents | | | | | |
| Strategic Objective: 3.1.: To strengthen convergence in ensuring effective and efficient implementation of social protection programs of OCM | | | | | |
| Infrastructure development and humanitarian assistance to the Bangsamoro communities | Provide basic socio-economic programs to Bangsamoro communities through local infrastructures | SLMG | | X | X |
| | Establish peace and culture centers outside BARMM region | SLMG | | | X |
| | Conduct of consultation meeting and project site assessment and validation | SLMG | X | X | X |
| | Conduct of monitoring and evaluation activities to prior years SLMG infrastructure implementation | SLMG | X | X | X |

| | | | | | |
|---|---|--------|---|---|---|
| | Constructed small infrastructure projects with inspection report and documentations | SLMG | X | X | X |
| | Conduct validations and surveys for TABANG beneficiaries | TABANG | X | X | X |
| | Provide goods supplies (food packs) beneficiaries | TABANG | X | X | X |
| | Provide hygiene kits and supplies to beneficiaries | TABANG | X | X | X |
| | Provide Cash Grant for the PWD, IPs, Arabic teachers seniors, family of Muslim Martyr (shahid) | TABANG | X | X | X |
| Health services assistance | Include additional government hospitals in the BARMM to the AMBAG Program | AMBAG | X | X | X |
| | Establish efficient and effective data management, project implementation, and service delivery | AMBAG | X | X | X |
| | Consultative meetings with partner hospital and other stakeholders | AMBAG | X | X | X |
| | Signing of MOA with partners hospitals and local government units | AMBAG | X | X | X |
| | AMBAG Digitization 2024 | AMBAG | | X | X |
| | Include additional partner hospitals located outside the core territory of the BARMM | AMBAG | X | X | X |
| | Provide medical assistance to barangay rural health units and beneficiaries | TABANG | X | X | X |
| | Conduct of medical missions | TABANG | X | X | X |
| Strategic Objective: 3.2.: To improve socio-economic development and livelihood support to Bangsamoro constituents including communities outside Bangsamoro territory | | | | | |

| | | | | | |
|--|--|----------|---|---|---|
| Housing and livelihood programs for the Bangsamoro | Construct decent and dignified housing units and facilities | KAPYANAN | X | X | X |
| | Empower Bangsamoro communities through sustainable livelihood | KAPYANAN | X | X | X |
| | Capacitate Bangsamoro communities on Moral Governance | KAPYANAN | X | X | X |
| | Facilitate livelihood support to beneficiaries from settler communities | OSC | X | X | X |
| | Facilitate the beneficiaries from settler communities to access the basic social services in BARMM | OSC | X | X | X |
| | Provide farm machinery equipment to cooperatives | TABANG | X | | X |
| | Provide fishing boats and Fishing equipment to cooperatives | TABANG | X | | X |
| | Provide financial assistance for to cooperatives | TABANG | X | | X |
| | Provide financial assistance for Enhancement of Crop Production through Provision of farm inputs | TABANG | X | | X |
| Strategic Objective: 3.3.: To ensure effective implementation of Marawi Rehabilitation, and Transitional Justice and Reconciliation. | | | | | |
| Rehabilitation and recovery of Marawi City IDPs | Allocate Marawi Rehabilitation Fund through project approvals | MRP | X | X | X |
| | Implement all MRP projects | MRP | X | X | X |
| | Inclusion of TJR intervention | MRP | X | X | X |

| | | | | |
|--|-----|---|---|---|
| Monitor IDPs provided with education services, livelihood assistance project, health services, and wash access | MRP | X | X | X |
| Allocate fund through project approvals | MRP | X | X | X |
| Operationalize Mobile Health Project | MRP | X | X | X |
| Supervise and monitor the provision of water rationing in partnership with MSSD in Sagonsongan shelters | MRP | X | X | X |
| Supervise the provision of desludging services in Transitory and Permanent Shelters | MRP | X | X | X |
| Supervise the preparation and construction of docking station, covered courts, and level II water system | MRP | X | X | X |
| Supervise the preparation and installation of solar street lights | MRP | X | X | X |
| Supervise the preparation and construction of housing with facilities | MRP | X | X | X |
| Monitor the IDPs benefited from the MRP-Funded Bangsamoro Sagip Kabuhayan Program 2.0 | MRP | X | X | X |
| Provide capacity building and livelihood assistance to IDPs | MRP | X | X | X |
| Provide capacity building and construction material assistance to IDPs | MRP | X | X | X |
| Facilitate the construction of Bangsamoro Bagsakan Station, Learning Center with Covered Court, and Wash Project | MRP | X | X | X |
| Provide financial assistance for Marawi IDPS who excluded from the Kathakor 1.0 of MSSD | MRP | X | X | X |

| Strategic Goals, Objectives, and Initiatives | Activities | Responsible Party | Calendar Year | | |
|---|--|-------------------|---------------|------|------|
| | | | 2023 | 2024 | 2025 |
| Goal 4: Improve transparency and accountability in government operations and strengthen stakeholder engagement and participation | | | | | |
| Strategic Objective: 4.1.: To foster transparent governance through robust accountability systems and inclusive stakeholder engagement | | | | | |
| Public awareness and information services | Issue memo to concerned MOAs upon receipt of complaints thru 8888 | OCS | X | X | X |
| | Operationalize the CM-ACTS | OCS | X | X | X |
| | Conduct surveys on the listenership of Radyo Bangsamoro | BIO | | X | X |
| | Conduct survey and focused group discussions on the satisfactory rating of BARMM Government services and programs | BIO | | X | X |
| | Receive and interact in the information feedbacking and feedforwarding mechanisms with Bangsamoro communities through social media | BIO | X | X | X |
| | Publish online BIO newsletter and gazette | BIO | X | X | X |
| | Maintain and air newscast episodes through Pasada Alasyete | BIO | X | X | X |
| | Conduct or attend meetings with diplomatic/international communities and private sectors/stakeholders | BLOMM | X | X | X |
| | Conduct investment fora and orientations on RA 11534 | BBOI | X | X | X |

Strategic Objective: 4.2.: To upgrade the facilities, equipment, and technology in response to digital transformation in BARMM

| | | | | | |
|--|---|-------|---|---|---|
| Harmonization of information and communications technology | Facilitate OCM Structured Cabling and IPBX telephony system | ICO | | X | |
| | Formulate ICT plans, programs, infrastructures and systems | BICTO | X | X | X |
| | Develop and implement policies and standards | BICTO | X | X | X |
| | Develop One-Stop-Shop E-Government Portal | BICTO | | X | X |
| | Provide cybersecurity and data privacy orientation | BICTO | | X | X |
| | Establish Data Center | BICTO | | X | X |
| | Formulate E-Government Master Plan | BICTO | X | X | X |
| | Facilitate Infrastructure and System Development | BICTO | X | X | X |
| | Establish intranet in BARMM Regional Office | BICTO | X | X | X |
| | Provide technical services to the ministries and offices | BICTO | X | X | X |
| | Conduct ICT trainings | BICTO | X | X | X |
| | Conduct ICT Needs Assessment | BICTO | X | X | X |

CHAPTER VI: RISK MANAGEMENT

| No. | Risk | Rank | Mitigation Measure |
|-----|--|----------------|---|
| 1 | The potential loss of trained personnel and valuable skills arising from a rise in attrition rates. | High | <ol style="list-style-type: none"> 1. Implement retention strategies, such as competitive salaries and benefits, career development opportunities, and a positive work environment. 2. Invest in ongoing employee development programs. 3. Establish a succession planning framework to ensure knowledge transfer. |
| 2 | Policy implementation may be hindered by delays attributed to resistance to embracing change. | Medium to High | <ol style="list-style-type: none"> 4. Implement change management strategies, including clear communication of the benefits of changes and involving employees in the decision-making process. 5. Provide training to facilitate a smooth transition. 6. Foster a culture that embraces change and innovation. |
| 3 | Challenging execution of OCM PAPs resulting from the division among regional and local political leaders. | Medium to High | <ol style="list-style-type: none"> 7. Foster dialogue and collaboration among regional and local leaders. 8. Engage in regular consultations and create platforms for joint decision-making. |
| 4 | Slow progress in program implementation and differing priorities are due to limited coordination between the Bangsamoro government and LGUs. | Medium to High | <ol style="list-style-type: none"> 9. Strengthen communication channels between the Bangsamoro government and LGUs. 10. Establish coordination mechanisms through regular meetings and joint planning sessions. |
| 5 | Possible disruption of government operations because of non-anticipation of health-related risks | Medium | <ol style="list-style-type: none"> 11. Develop comprehensive health policies. 12. Establish a health emergency response team. 13. Regularly update and test pandemic response plans. |

CHAPTER VII: MONITORING AND EVALUATION FRAMEWORK

| Results Chain | Objectively Verifiable Indicators | Baseline | Target | | | Sources and Means of Verification | Assumptions and Risks |
|--|---|----------|--------|------|------|---|--|
| | | | 2023 | 2024 | 2025 | | |
| IMPACT STATEMENT: OCM enhanced the operational efficiency and effectiveness of the Bangsamoro bureaucracy, streamlined policy development and implementation, delivered inclusive and high-quality services, and entrenched a culture of transparency, accountability and stakeholder engagement. | | | | | | | |
| Outcome 1: Rational systems, processes, and structures and foster Moral Governance and a culture of excellence towards an efficient and effective bureaucracy in the Bangsamoro institutionalized | | | | | | | |
| Result 1.1: Standardized systems and process on government services continuously improved | Percentage of systems and processes in achieving excellent and client-responsive services streamlined and institutionalized | - | | 100% | 100% | QMS Manual | Assumption: Commitment from key stakeholders to support and invest in the continuous improvement of government services. |
| | No. of ISO 9001:2015 certification of OCM facilitated | - | | | 1 | ISO 9001:2015 certificate | |
| | Percentage of systems on planning, monitoring & | - | | 100% | 100% | Policies on Planning, monitoring & evaluation | Risk: Resistance to change from within the bureaucracy or political opposition to standardization efforts. |

| | | | | | |
|---|---|------|------|------|--|
| evaluation established | | | | | |
| Percentage of systems on research and policy development established | - | | 100% | 100% | Policies on research and policy development |
| Percentage of research studies and recommendation for policy formulation established | - | 100% | 100% | 100% | Research studies and policy formulation recommendation |
| Percentage of plans and strategies for the effective implementation and monitoring of CM programs, projects and activities formulated | - | 100% | 100% | 100% | Work and financial plan |
| Percentage of internal audits on the operations of offices under OCM including the Chief Minister's special programs executed | - | 100% | 100% | 100% | Internal Audit findings and recommendations |

| | | | | | |
|---|---|------|------|------|--------------------------------|
| Percentage of supply and property management services provided | - | 100% | 100% | 100% | Accomplishment Report |
| Percentage of housekeeping, ground and building maintenance and other general services provided | - | 100% | 100% | 100% | Accomplishment Report |
| Percentage of intelligence report gathered and analysed | - | 100% | 100% | 100% | Internal Accomplishment Report |
| Percentage of approved security plans to ensure protection of lives, properties and facilities of the Bangsamoro Government implemented | - | 100% | 100% | 100% | Accomplishment Report |
| No. of security policy for the Bangsamoro Government Center formulated | - | | 1 | | Memorandum Circular |

| | | | | | |
|--|---|------|------|------|-----------------------------------|
| Percentage of effective financial management services in the Office of the Chief Minister supervised | - | 100% | 100% | 100% | Accomplishment Report |
| Percentage of services relative to budget cycle and control including priorities governing effective management of public expenditures | - | 100% | 100% | 100% | Accomplishment Report |
| No. of benchmarking of financial digitalization conducted | - | 1 | | | Benchmarking Report |
| No. of financial digitalization formulated | - | | 1 | 1 | Financial Digitalization Document |
| No. of Annual procurement forum conducted | - | | 1 | 1 | Annual Procurement Forum Report |

| | | | | | |
|---|---|------|------|------|-----------------------|
| Percentage of accounting services including maintenance of accurate accounting system reflective of the actual financial conditions of the OCM provided | - | 100% | 100% | 100% | Accomplishment Report |
| Percentage of effective cashiering services to the OCM and its attached offices provided | - | 100% | 100% | 100% | Accomplishment Report |
| Percentage of procurement activities and processes based on APP implemented | - | 100% | 100% | 100% | Accomplishment Report |
| Percentage of ICT-related systems and services as instrument to ensure efficient performance of operations and to promote visibility of CM programs and services provided | - | 100% | 100% | 100% | Accomplishment Report |

| | | | | | |
|--|---|------|------|------|---|
| Percentage of liaison services to the international offices or embassies and national offices/agencies on matters related to the BARMM government provided | - | 100% | 100% | 100% | Accomplishment Report |
| No. of OCM consolidated operation manual facilitated | - | | 1 | 1 | Consolidated Operations Manual |
| Percentage of citizen's charter implemented | - | | 100% | 100% | Citizen's Chapter Report |
| No. of OSHH Policy institutionalized | - | | 1 | 1 | OSHH Policy |
| No. of Personnel Records Management System established | - | | 1 | 1 | Database system of Personnel Records Management |
| No. of OCM property and supplies management system established | - | | 1 | 1 | OCM property and supplies management system |

| | | | | | | | |
|---|---|---|------|------|------|--|--|
| | No. of SPMS database systems installed and deployed | - | | 1 | 1 | SPMS database system | |
| | No. of EDMS operationalized | - | | 1 | 1 | EDMS database system | |
| | Percentage of dual calendars prepared and prepared and distributed | - | 100% | 100% | 100% | Accomplishment Report | |
| Result 1.2: Human resource management and development systems and intensify the capacity of the personnel to efficiently implement programs, projects, and activities and address | Percentage of approved human resource management and development programs implemented | - | 100% | 100% | 100% | Human resource management and development programs | Assumption: Availability of funding for training and capacity-building programs. |
| | No. of OCM PRAISE formulated and implemented | - | 1 | 1 | 1 | OCM PRAISE document | Risk: Increasing attrition rate |
| | Percentage of data in OCM IGHRIS updated | - | 1 | 1 | 1 | OCM IGHRIS database | |
| | Percentage of L&D trainings for OCM personnel conducted | - | 100% | 100% | 100% | L&D reports of OCM personnel trained | |

| | | | | | | |
|-------------------------|--|---|---|------|------|-----------------------------------|
| challenges strengthened | No. of OCM SPMS policy implemented | - | 1 | 1 | 1 | OCMS SPMS policy and memoranda |
| | Percentage of guidelines on Study Leave formulated | - | | 100% | 100% | Guidelines on Study Leave |
| | No. of Committee on Decorum and Investigation (CODI) on Sexual Harassment Cases in the OCM composition formulated and endorsed | - | | 1 | 1 | Minutes of the meeting |
| | No. of Grievance Machinery Committee operationalized | - | 1 | 1 | 1 | Minutes of the meeting |
| | No. of rewards and incentives guidelines institutionalized | - | | 1 | 1 | Rewards and incentives guidelines |
| | No. of Biggest Loser Program implemented | - | 1 | 1 | 1 | Memorandum Order |
| | No. of integrated system operationalized | - | 1 | 1 | 1 | Minutes of the meeting |

| | | | | | | | |
|---|---|---|------|------|------|-----------------------------|---|
| | Percentage of healthcare services to the OCM employees provided | - | 100% | 100% | 100% | Database | |
| | Percentage of concerned offices on Foreign Scholarship Programs coordinated | - | 100% | 100% | 100% | Minutes of the meeting | |
| | Percentage of Bangsamoro ICT users and IT Professionals capacitated | - | 100% | 100% | 100% | Attendance | |
| Result 1.3.: To establish inter-agency Knowledge Management System (KMS) multi-purpose services with centralized digital infrastructure that is secure from any form of cyber and | Percentage of effective and centralized management of records of the Office of the Chief Minister maintained | - | 100% | 100% | 100% | Records management database | Assumption: Adequate cybersecurity measures and resources are in place. |
| | No. of system to assess the performance of offices under the Office of the Chief Minister developed and managed | - | | | 1 | Performance Management | Risk: Cybersecurity threats and vulnerabilities that could compromise the integrity of the Knowledge Management System. |

| | | | | | | |
|---|--|---|------|------|------|--|
| physical threats. | Percentage of manuals, plans, reports, and best practices consolidated and archived | - | 100% | 100% | 100% | Consolidated manuals, plans, reports, and best practices |
| | No. of knowledge assets through proper security measures managed | - | | 1 | 1 | Reports |
| | Percentage of library services for the BARMM constituents provided | - | 100% | 100% | 100% | Accomplishment Report |
| | Percentage of coordination meetings with Developmental Partners attended and facilitated | - | 100% | 100% | 100% | Minutes of the meeting |
| | No. of anti-virus procured and installed | - | 100% | 100% | 100% | Reports on procured and installed anti-virus |
| Outcome 2: Effective and enabling policy formulation and execution in support of informed decision-making and proactive oversight in the Bangsamoro government ensured | | | | | | |

| | | | | | | | |
|--|--|---|------|------|------|---|--|
| Result 2.1: Strategic formulation and execution of government policies and plans that support the development of enabling institutions strengthened | Percentage of policies through issuances based on the OCM mandates, vision, mission, goals and strategic interventions formulated and executed | - | 100% | 100% | 100% | Issuance | Assumption: Availability of data and information for evidence-based policy formulation. Risk: Political interference in policy formulation. |
| | Percentage of cabinet bills to the parliament and legislative agenda proposed for review and deliberation endorsed | - | 100% | 100% | 100% | Proposed cabinet bills and legislative agenda | |
| | Percentage of requests for messages, speeches and video messages of CM managed and supervised | - | 90% | 90% | 90% | Request letter | |
| | Percentage of OCM legal services provided | - | 100% | 100% | 100% | Database, attendance | |

| | | | | | |
|--|---|------|------|------|---|
| Percentage of intergovernmental relations mechanisms for effective implementation of pertinent BOL provisions and/or related issuances facilitated and coordinated | - | 100% | 100% | 100% | Issuances |
| Percentage of ceasefire of local disputes in promoting peace and stability in the region facilitated | - | 90% | 90% | 90% | Reports |
| Percentage of implementation of the required 5% GAD Fund supervised | - | 100% | 100% | 100% | Accomplishment Report |
| No. of fatwa (Religious Edicts) and religious legal opinion promulgated and issued | - | 4 | 4 | 4 | Issuance of fatwa and religious legal opinion |

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|--|---|------|------|------|---------------------------------|
| Percentage of Islamic rulings provided | - | 100% | 100% | 100% | Issuance of Islamic ruling |
| Percentage of Lunar Month Determination facilitated | - | 100% | 100% | 100% | Report |
| No. of production and distribution of Bangsamoro Dual Calendar facilitated | - | 4000 | 4000 | 4000 | Memorandum and report |
| Percentage of application for registration of enterprises in BARMM facilitated | - | 100% | 100% | 100% | Database: list of applicants |
| Percentage of enterprises for tax incentives in accordance with the provisions of the Bangsamoro Organic Law facilitated | - | 100% | 100% | 100% | Database: list of enterprises |
| Percentage of promotion and aftercare services to registered | - | 100% | 100% | 100% | Accomplishment report, database |

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|--|---|------|------|------|--|
| enterprises facilitated | | | | | |
| Percentage of registration, monitoring and evaluation of investments to registered enterprises facilitated | - | 100% | 100% | 100% | Accomplishment report, database |
| No. of leaders and community members from settler communities coordinated | - | 125 | 125 | 125 | Minutes of the meeting |
| No. of policies on the welfare of settler communities in BARMM formulated | - | 2 | 2 | 2 | Policy on welfare of settler communities |
| No. of policy briefings to OCM formulated | - | 4 | 4 | 4 | Policy briefing |

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|---|---|---|------|------|------|----------------------------------|---|
| Result 2.2: Establishment of guidelines and policies of OCM to ensure stakeholders' participation and visibility of programs and projects strengthened | Percentage of protocols, engagements, and special concerns of the Chief Minister managed | - | 100% | 100% | 100% | Accomplishment report, database | Assumption: Support and cooperation from relevant stakeholders in the establishment of guidelines and policies. Risk: Proliferation of false information |
| | Percentage of memo to concerned MOAs upon receipt of complaints thru 8888 issued | - | 100% | 100% | 100% | Memo | |
| | Percentage of CM-ACTS operationalized | - | 100% | 100% | 100% | Database | |
| | Percentage of advisory and consultative services to the Chief Minister in ensuring representation of BARMM sub-regions provided | - | 100% | 100% | 100% | Attendance, Post activity report | |
| | Percentage of legislative agenda of the Cabinet approved as Cabinet Bills facilitated | - | 100% | 100% | 100% | Cabinet Bills | |

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|--|---|------|------|------|---------------------------------|
| Percentage of coordination and consultation activity with the stakeholders conducted | - | 100% | 100% | 100% | Post activity report |
| Percentage of convergence meeting with the implementing MOAs conducted | - | 100% | 100% | 100% | Minutes of the meeting |
| Percentage of policies and strategic programs to the OCM recommended | - | 100% | 100% | 100% | Policies and strategic programs |
| No. of programs for promoting the welfare of the Bangsamoro communities outside the BARMM region facilitated and implemented | - | 50% | 50% | 50% | Activity proposal |
| No. of coordination meetings with LCEs, appropriate Line Agencies and stakeholders conducted | - | 2 | 2 | 2 | Minutes of the meeting |

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|---|---|----|----|----|--|
| No. of interfaith or intra-faith dialogues for peace promoted and conducted | - | 3 | 3 | 3 | Post activity report or Minutes of the meeting |
| No. of Ulama conference conducted | - | 1 | 1 | 1 | Post activity report |
| No. of IEC campaigns and consultative meetings with the LGUs in Mainland and Island Provinces conducted | - | 10 | 10 | 10 | Minutes of the meeting |
| No. of consultation with the different sectors in Mainland and Island provinces conducted | - | 10 | 10 | 10 | Post activity report or Minutes of the meeting |
| No. of community orientation and awareness activities on OCM Programs conducted | - | 4 | 4 | 4 | Post activity report or Minutes of the meeting |

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|--|---|------|------|------|-----------------------|
| Percentage of webhosting services to ministries/offices provided | - | 100% | 100% | 100% | Accomplishment report |
| No. of press releases on BARMM agencies' activities to the media posted and dispatched | - | 240 | 240 | 240 | Press releases |
| No. of episodes of the BARMM radio program maintained and aired | - | 27 | 27 | 27 | Accomplishment Report |
| No. of press conferences and media exposures for public awareness coordinated and promoted | - | 8 | 8 | 8 | Accomplishment Report |
| No. of live Streaming and Muhadara activities facilitated | - | 6 | 6 | 6 | Accomplishment Report |
| Percentage of roadshow about MG and BDP in universities conducted | - | | 100% | 100% | Accomplishment Report |

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|--|---|------|------|------|---|
| Percentage of simplified IECs on Moral Governance/BDP formulated | - | | 100% | 100% | IEC materials |
| Percentage of Podcasts/TED talk versions explored | - | | 100% | 100% | Accomplishment Report |
| Percentage of public viewing of documentary on transition period milestones conducted | - | | 100% | 100% | Accomplishment Report |
| Percentage of investment promotion materials produced and distributed | - | 100% | 100% | 100% | Investment promotion materials, Accomplishment Report |
| No. of media practitioners and individuals in OSC advocacy promotion of settler communities involved | - | 100 | 100 | 100 | Accomplishment Report, attendance |

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|--|---|-----|-----|-----|-----------------------------------|
| No. of individuals from settler communities in activities related to Bangsamoro peace process engaged | - | 450 | 450 | 450 | Accomplishment Report, attendance |
| No. of inter - agency and multi-stakeholders coordination and fora in Cotabato City, Provinces of Maguindanao del Sur, Maguindanao del Norte, Lanao del Sur, and SGA conducted | - | 4 | 4 | 4 | Accomplishment Report, attendance |
| No. of leaders from settler communities in intra and inter-cultural dialogue and conversations involved | - | 120 | 120 | 120 | Accomplishment Report, attendance |
| Outcome 3: Quality services that are inclusive and attuned to the needs of the Bangsamoro constituents delivered | | | | | |

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| Result 3.1.: Convergence in ensuring effective and efficient implementation of social protection programs of OCM strengthened | Percentage of basic socio-economic programs to Bangsamoro communities through local infrastructures provided | - | | 100% | 100% | Accomplishment Report | Assumption: Adequate resources for social protection programs. Risk: Lack of LGU support in the implementation of social protection programs. |
| | Percentage of peace and culture centers outside BARMM region established | - | | | 100% | Accomplishment Report | |
| | No. of consultation meeting and project site assessment and validation conducted | - | 1 | 1 | 1 | Accomplishment Report, attendance, minutes of the meeting | |
| | Percentage monitoring and evaluation activities to prior years SLMG infrastructure implementation conducted | - | 30 | 30 | 30 | Accomplishment Report | |
| | Percentage of small infrastructure projects with inspection report and documentations constructed | - | 100% | 100% | 100% | Inspection report | |

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|--|---|---------|---------|---------|-----------------------------------|
| No. of validations and surveys for TABANG beneficiaries conducted | - | 20 | 20 | 20 | Validation report |
| No. of goods supplies (food packs) beneficiaries provided | - | 104,650 | 104,650 | 104,650 | Accomplishment Report, attendance |
| No. of hygiene kits and supplies to beneficiaries provided | - | 200 | 200 | 200 | Accomplishment Report, attendance |
| No. of Cash Grant for the PWD, IPs, Arabic teachers seniors, family of Muslim Martyr (shahid) provided | - | 666 | 666 | 666 | Accomplishment Report, attendance |
| Percentage of targeted additional government hospitals in the BARMM to the AMBAG Program included | - | 100% | 100% | 100% | MOAs |

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|---|---|------|------|------|---|
| Percentage of efficient and effective data management, project implementation, and service delivery established | - | 100% | 100% | 100% | Accomplishment Report, database |
| Percentage of consultative meetings with partner hospital and other stakeholders conducted | - | 100% | 100% | 100% | Accomplishment Report, Minutes of the meeting |
| Percentage of MOA with partners hospitals and local government units signed | - | 100% | 100% | 100% | MOAs |
| No. of AMBAG Digitization 2024 developed | - | | 1 | 1 | AMBAG Digitization system |
| Percentage of targeted additional partner hospitals located outside the core territory of the BARMM included | - | 100% | 100% | 100% | MOAs |

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|---|--|---|-----|-----|-----|---|---|
| | Percentage of medical assistance to barangay rural health units and beneficiaries provided | - | 95% | 95% | 95% | Accomplishment Report; List of beneficiaries | |
| | No. of medical missions conducted | - | 95% | 95% | 95% | Accomplishment Report | |
| Result 3.2.: Socio-economic development and livelihood support to Bangsamoro constituents including communities outside Bangsamoro territory improved | Percentage of decent and dignified housing units and facilities constructed | - | 20% | 30% | 50% | Accomplishment Report, Certificate of completion | Assumption: Collaboration and coordination with communities in the implementation of programs Risk: Political or cultural divides within the Bangsamoro region may impede the effective implementation of socio-economic development programs and livelihood support initiatives |
| | Percentage of Bangsamoro communities through sustainable livelihood empowered | - | 80% | 80% | 80% | Accomplishment Report, List of Bangsamoro communities | |
| | Percentage of Bangsamoro communities on Moral Governance capacitated | - | 80% | 80% | 80% | Accomplishment Report, List of Bangsamoro communities | |
| | No. of livelihood support to beneficiaries from settler communities facilitated | - | 50 | 50 | 50 | Accomplishment Report, List of beneficiaries | |

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|---|--|---|------|------|------|--|--|
| | No. of beneficiaries from settler communities to access the basic social services in BARMM facilitated | - | 175 | 175 | 175 | Accomplishment Report, List of beneficiaries | |
| | No. of farm machinery equipment to cooperatives provided | - | 40 | | 40 | Accomplishment Report, List of cooperatives | |
| | No. of fishing boats and Fishing equipment to cooperatives provided | - | 95 | | 95 | Accomplishment Report, List of cooperatives | |
| | Percentage of financial assistance for to cooperatives provided | - | 100% | | 100% | Accomplishment Report, List of cooperatives | |
| | No. of financial assistance for Enhancement of Crop Production through Provision of farm inputs provided | - | 6850 | | 6850 | Accomplishment Report, List of beneficiaries | |
| Result 3.3.: Effective implementation of Marawi | Percentage Marawi Rehabilitation Fund through project approvals allocated | - | 100% | 100% | 100% | Accomplishment Report | Assumption: Commitment to reconciliation and rehabilitation efforts from all parties involved. |

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|---|--|---|------|------|------|--|--|
| Rehabilitation, and Transitional Justice and Reconciliation ensured | Percentage of MRP projects implemented | - | 50% | 50% | 50% | Accomplishment Report | Risk: Change in priorities, resistance, or conflicts within the Bangsamoro region that may hinder the implementation of reconciliation and rehabilitation initiatives. |
| | No. of TJR intervention included | - | 50% | 50% | 50% | Accomplishment Report | |
| | Percentage of IDPs provided with education services, livelihood assistance project, health services, and wash access monitored | - | 100% | 100% | 100% | Accomplishment Report, List of IDP beneficiaries | |
| | Percentage of fund through project approvals allocated | - | 100% | 100% | 100% | Accomplishment Report | |
| | No. of Mobile Health Project operationalized | - | 300 | 300 | 300 | Accomplishment Report | |
| | No. of water rationing in partnership with MSSD in Sagonsongan shelters supervised and monitored | - | 600 | 600 | 600 | Accomplishment Report | |
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|--|---|-----|-----|-----|--|
| No. of dislodging services in Transitory and Permanent Shelters supervised | - | 100 | 100 | 100 | Accomplishment Report |
| Percentage of docking station, covered courts, and level II water system preparation and construction supervised | - | 19% | 19% | 19% | Accomplishment Report; Inspection report/Progress report |
| Percentage of solar street lights preparation and installation supervised | - | 22% | 22% | 22% | Accomplishment Report; Inspection report/Progress report |
| Percentage of housing with facilities preparation and construction supervised | - | 25% | 25% | 25% | Accomplishment Report; Inspection report/Progress report |
| No. of IDPs benefited from the MRP-Funded Bangsamoro Sagip Kabuhayan Program 2.0 monitored | - | 300 | 300 | 300 | Accomplishment Report, List of IDP beneficiaries |

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|---|--|---|------|------|------|--|---|
| | Percentage of capacity building and livelihood assistance to IDPs provided | - | 100% | 100% | 100% | Accomplishment Report, List of IDP beneficiaries | |
| | No. of capacity building and construction material assistance to IDPs provided | - | 17 | 17 | 17 | Accomplishment Report, List of IDP beneficiaries | |
| | Percentage of Bangsamoro Bagsakan Station, Learning Center with Covered Court, and Wash Project construction facilitated | - | 37% | 37% | 37% | Accomplishment Report; Inspection report/Progress report | |
| | No. of financial assistance for Marawi IDPS who excluded from the Kathanon 1.0 of MSSD provided | - | 300 | 300 | 300 | Accomplishment Report, List of IDP beneficiaries | |
| Outcome 4: Transparency and accountability in government operations and strengthen stakeholder engagement and participation improved | | | | | | | |
| Result 4.1.: Transparent governance through robust accountability | Percentage of memo to concerned MOAs upon receipt of complaints thru 8888 issued | - | 100% | 100% | 100% | Memo | Assumption: Willingness of government officials to be transparent and engage with stakeholders. |

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|---|--|---|------|------|------|--|---|
| systems and inclusive stakeholder engagement fostered | Percentage of CM-ACTS operationalized | - | 100% | 100% | 100% | Database | Risk: Spreading of false information, launching disinformation campaigns, or engaging in propaganda to discredit government initiatives |
| | No. of surveys on the listenership of Radyo Bangsamoro conducted | - | | 17 | 17 | Accomplishment report with attached survey | |
| | No. of survey and focused group discussions on the satisfactory rating of BARMM Government services and programs conducted | - | 3 | 3 | 3 | Consolidated ratings of survey and FGD | |
| | Percentage of information feedbacking and feedforwarding mechanisms with Bangsamoro communities through social media received and interacted | - | 50% | 50% | 50% | Accomplishment Report, database | |
| | No. of online BIO newsletter and gazette published | - | 12 | 12 | 12 | BIO newsletter and gazette | |

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|--|---|---|------|------|------|---|--|
| | No. of newscast episodes through Pasada Alasyete maintained and aired | - | 123 | 123 | 123 | Accomplishment Report | |
| | Percentage of meetings with diplomatic/international communities and private sectors/stakeholders conducted or attended | - | 100% | 100% | 100% | Accomplishment Report, Minutes of the meeting | |
| | No. of investment fora and orientations on RA 11534 conducted | - | 1 | 1 | 1 | Accomplishment Report | |
| Result 4.2.: Facilities, equipment, and technology in response to digital transformation in BARMM upgraded | No. of OCM Structured Cabling and IPBX telephony system facilitated | - | 1 | 1 | 1 | Accomplishment Report | Assumption: Adequate budget and resources for upgrading facilities and technology. |
| | No. of ICT plans, programs, infrastructures and systems formulated | - | 3 | 3 | 3 | ICT plan | Risk: Cybersecurity threats and vulnerabilities |
| | No. of policies and standards developed and implemented | - | 4 | 4 | 4 | ICT Policies and standards | |

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|---|---|------|------|------|--|
| No. of One-Stop-Shop E-Government Portal developed | - | | 1 | 1 | E-Portal |
| No. of cybersecurity and data privacy orientation provided | - | | 1 | 1 | Accomplishment Report, Attendance |
| No. of Data Center established | - | | 1 | 1 | Accomplishment Report |
| No. of E-Government Master Plan formulated | - | 1 | 1 | 1 | E-Government Master Plan |
| No. of Infrastructure and System Development facilitated | - | 1 | 1 | 1 | Accomplishment Report |
| No. of intranet in BARMM Regional Office established | - | 1 | 1 | 1 | Accomplishment Report, intranet database |
| Percentage of technical services to the ministries and offices provided | - | 100% | 100% | 100% | Accomplishment Report |
| No. of ICT trainings conducted | - | 9 | 9 | 9 | L&D report |

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|---------------------------------------|---|---|---|---|-----------------------------|
| No. of ICT Needs Assessment conducted | - | 2 | 2 | 2 | ICT Needs Assessment Report |
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OFFICE OF THE CHIEF MINISTER
Bangsamoro Autonomous Region in Muslim Mindanao

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