

Republic of the Philippines Bangsamoro Autonomous Region in Muslim Mindanao OFFICE OF THE CHIEF MINISTER

Bangsamoro Government Center, Governor Gutierrez Avenue, Rosary Heights VII, Cotabato City 9600

MEMORANDUM

Circular No. 1 1 98 Series of 2024

TO

ALL MINISTRIES, OFFICES, AND AGENCIES

Bangsamoro Autonomous Region in Muslim Mindanao

SUBJECT

LAUNCHING OF THE BICTO SUPPORT DESK SYSTEM

DATE

11 Safar 1446 AH | 15 August 2024

- 1. The Bangsamoro Information and Communications Technology Office (BICTO) will be launching the BICTO Support Desk System to streamline all ICT Technical Assistance Requests. It is a comprehensive helpdesk system that aims to improve support services by providing a robust platform for managing and resolving support requests.
- 2. With this, all ministries, offices, and agencies are hereby directed to send one (1) **Information Technology Officer** to attend and participate in the orientation of the said system on August 27, 2024, from 1:00 PM to 3:00 PM at BICTO's ICT Literacy and E-Governance Center, 8Z Building, Cotabato City.
- 3. Participants are requested to register by filling-out the form through the link or scan the QR Code:



https://bit.ly/bicto_supdesk

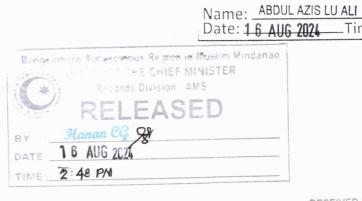
4. For queries and any related concerns, contact Ms. Sittie Yana Mardeyah I. Sanday at 09974696114 or email at bicto@bangsamoro.gov.ph.

For information and compliance.

By Authority of the Chief Minister AHOD B. EBRAHIM







RECEIVED FOR ROUTING 1 6 AUG 2024

Time

Bangsamore Autonomous Region in Muslim Mindanao Office of the Chief Minister OFFICE OF THE SENIOR MINISTER

RELEAS